



Care on Call

Providing Quality Home Care,
Nursing, Aged Care and
Disability Support Services

Committed to care

All of us need a bit of help from time to time – someone to come alongside and assist with the very practical needs we face in our lives. Perhaps we have a disability; at times we suffer trauma or injury; we all get older and find that we can't necessarily do all the things we used to take for granted – at least not by ourselves.

Care on Call is committed to providing the very highest level of care and support.

Our Canberra office and call centre staff are appropriately qualified and experienced and know our local region. We place the highest priority on finding the most skilled, experienced and knowledgeable support staff, carers and registered nurses. But what **Care on Call** staff are perhaps best known for is their genuine respect and compassion for the people they assist.

It's exciting to see the quality of so many lives improved every day. And that's what **Care on Call** is all about – helping people to live as fully as possible. It's what motivates us to keep delivering the very best service we can.

Care on Call is Canberra's leading provider of home care, nursing, aged care and disability support services.

We will do everything we can to help you.



Care on Call

7G/8 Chandler Street (PO Box 3126) Belconnen ACT 2617
Phone: +61 2 6253 3868 Fax: +61 2 6251 8723
careoncall.com.au



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Our aim is simple:
To enhance the lives of the people
we serve by offering professional,
practical and reliable assistance
that meets individual needs.

Home Nursing and Home Care

Our professional carers and nursing staff are on call to provide practical support and assistance in the home. All staff are appropriately qualified and experienced, and are provided with ongoing training and support.

From short-term respite care to permanent in-home care and support, our service is tailored to the individual needs of each person.

Nursing and medical care

- Medication administration including injections
- Wound management and diabetes monitoring
- Dementia care and palliative care
- Aged care and complex care

Day to day assistance

- Personal care and sleepovers
- Assistance with all activities of daily living
- Shopping and meal preparation
- Domestic assistance including cleaning, washing, ironing

Recreational and social activities

- Outings, companionship and outdoor activities
- Recreation with a focus on healthy ageing
- Exercise for fun and fitness – gym, swimming, walking

Health Care Facilities

Acute Care Hospitals and Aged Care Homes

Because of our substantial experience and background in the health care industry, **Care on Call** is uniquely positioned among work placement agencies to understand the needs of health care organisations, clients and staff.

With many years experience we understand the difficulties often faced by your permanent staff when taking on relief workers, and we are committed to providing suitably qualified and skilled staff who can meet the demands of your organisation.

As part of this commitment, we will provide each staff member with an orientation of your facility free of charge so that they quickly become a productive and effective member of your team.

Care on Call provides

- Registered nurses
- Endorsed enrolled nurses
- Enrolled nurses
- Assistants in nursing
- Personal carers

These services are provided to acute care hospitals and aged care facilities throughout Canberra.

Permanent placements

Care on Call can arrange permanent placements in the following specialities:

- Registered nurses
- Enrolled nurses
- Assistants in nursing and domestic staff

Disability support

Care on Call's disability support offers practical and reliable assistance to people (adults and children) in the area of their disability.

All disability support staff are appropriately qualified and experienced, and are provided with ongoing training and support.

Emphasis is on the equipping and empowering of people through services which encourage:

- Personal self worth and dignity
- A holistic view of capabilities and disabilities
- Active participation in the community
- Personal achievement and strength