

# PERSONAL INFORMATION ACCESS REQUEST FORM – **RESIDENTIAL AGED CARE & RETIREMENT LIVING**

Complete this form to request access to personal information held about you by Mercy Health. You can only request access to information about yourself or someone to whom you have authority to request access on their behalf.

This application must be accompanied by a copied form of identification (such as a copy of a driver's licence or pension card) to assist us to verify your identity.

If you are not the person in SECTION 1 to whom the request relates, please complete BOTH Sections 1 and 2.

## **SECTION 1 – Resident details**

Name:....Address:.... Phone (BH): ( ).....Date of Birth....

**SECTION 2 – Applicant details** (This section only needs to be completed if you are not the resident above to whom the request relates)

Name:....Address:.... Phone (BH): ( ) .....

Relationship to resident: .....

Important: To assist us in deciding if we can provide a resident's information to you, you must provide evidence of your authority to ask for their information e.g. signed written consent authorising access to be provided to you, enduring power of attorney.

### **SECTION 3 – Details of Request**

### Request for access from:

Name of facility (refer next page): .....

#### Details:

Please provide specific details of the personal information you would like to obtain:

In order to assist us with your application, please advise what you require this information for:

.....

Please sign and date this form and return it to the applicable facility below with proof of your identity and evidence of authority (if applicable). Please note requests may take up to 30 days to process.

Signature...... Date: ..... / ...... / ......

Mercy Health residential aged care facilities and independent living units:

Mercy Place Westcourt 257 Gatton Street WESTCOURT QLD 4870 Mercy Place Woree 85 Toogood Road WOREE QLD 4868 ILUs:

Mercy Place Westcourt Coral Sea Gardens 257 Gatton Street WESTCOURT QLD 4870

OFFICE USE ONLY	
Date request received:	
Referred by(name):	. Position: